

Pembrokeshire Triathlon Club Events

Withdrawal & Refunds Policy

If, after having entered the race, you are unable to take part for any reason, the following withdrawal / refund procedure will apply:

How to Withdraw:

- Please write to the Events *Secretary: Mr Huw Lewis, 18 Heritage Park, Haverfordwest, Pembrokeshire, SA61 2QF.*
- Please include your full name and contact details, stating your wish to withdraw and **enclosing an SAE.**
- Your withdrawal will be confirmed by a refund cheque, return email, or telephone call.

Refunds:

- **Up to one full calendar month before the event date:**
 - We will refund the basic entry fee (NOT including the charge made by our on-line payment partner, Active Europe) minus a £3 administrative charge (which will be donated to the event charity)
- **Between one calendar month and the event closing date:**
 - We will refund 50% of the basic entry fee (after deduction of the charge made by our on-line payment partner, Active Europe). This will be donated to the event charity, excluding any costs already incurred to the event.
- **Between the closing date and seven days before the event (if applicable)**
 - A refund will only be made provided we can fill your place with someone from the reserve list
 - We will refund 50% of the basic entry fee (after deduction of the charge made by our on-line payment partner, Active Europe) This will be donated to the event charity, excluding any costs already incurred to the event.

No refunds will be made less than 7days before the event, but you can still collect your goody bag from registration (or have someone collect it on your behalf)

If you wish to withdraw at any time but are happy for your entry fee to be donated to our nominated charity, please e-mail lewishaba@aol.com or telephone Huw on 01437 762258.